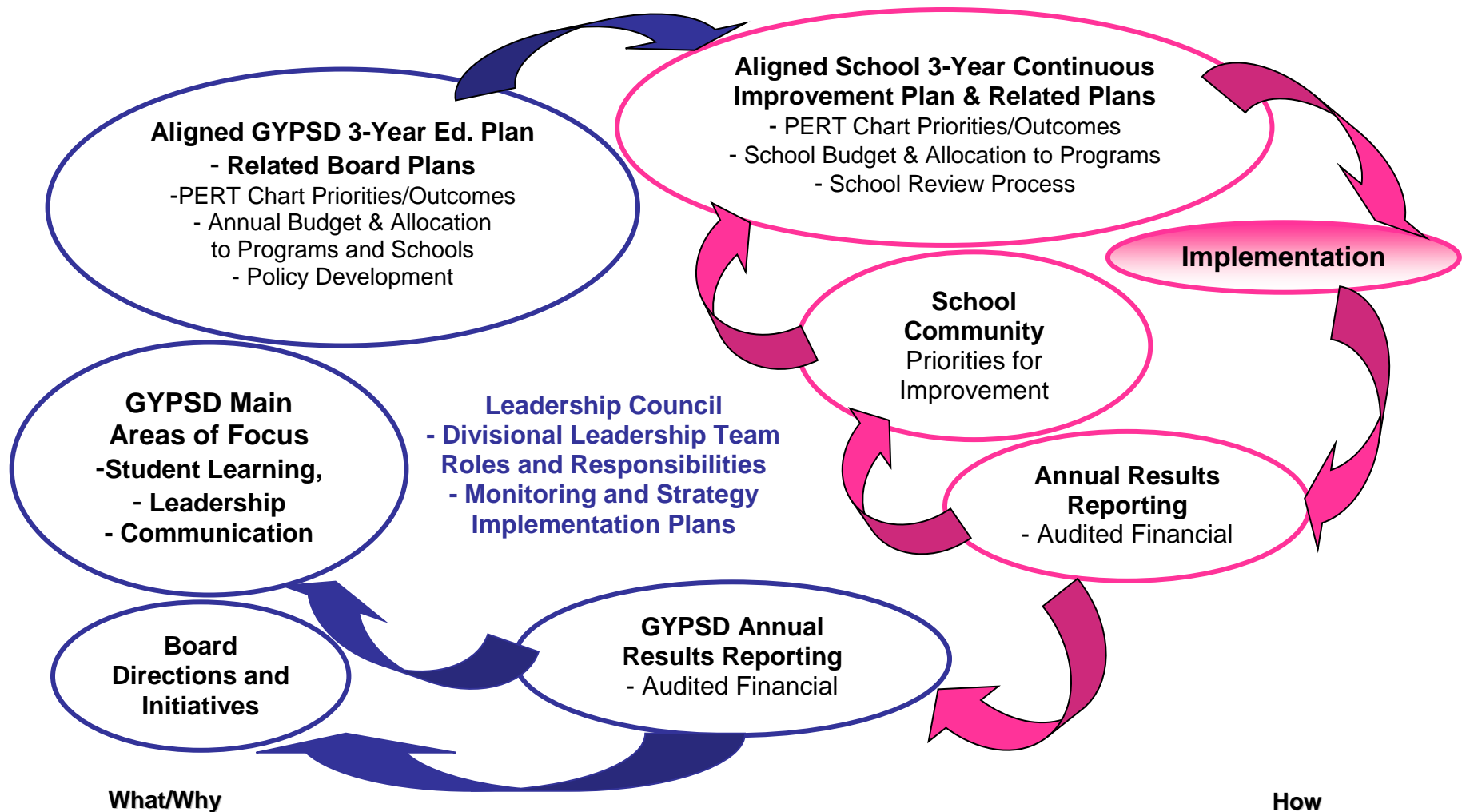


Planning and Reporting Cycle for Continuous Improvement



Developed: November 2005